

NET BANKING REGISTRATION PROCESS (SVCNXT ONLINE)

Step 1:

Access Netbanking Login Page:

<https://nxtonline.svc.bank.in/ReachSVCInet/SVC-web/inet/netbanking>

- Click on Register for Netbanking.

STEP 2:

Select option "Personal" to proceed further.

STEP 3:

Enter the CIF ID (Customer Identification No.). User can get their CIF ID either from their passbook, statement (Customer ID) or by contacting the Branch.

← Registration

User verification - CIF Number

Enter your Customer Identification File (CIF) Number provided by the Bank.

CIF Number

Confirm CIF Number

Proceed

New to SVC Bank?

Open an account with us first to avail net and mobile banking.



STEP 4:

Kindly enter mobile no. User to enter the mobile no. which is marked as preferred in the CBS system.

← Registration

Enter mobile number

Provide your registered mobile number to receive an OTP for verification.

Regd. mobile number

Proceed

STEP 5:

Once the mobile details are entered and verified an OTP will be sent to the registered mobile no. of the user. User is required to enter the correct OTP.

← Registration

Enter Mobile OTP

We have sent a one time password (OTP) to your registered mobile number XXXXXX7397.

Reference no : DE3D11

Secure Code OTP will expire within **01:43** Seconds

Verify and Proceed

STEP 6: After the OTP is verified the user has to enter the pan details.

The screenshot shows the 'Enter PAN' screen within the SVC Co-operative Bank app. At the top, there is a header with the bank's logo and name. Below the header, a back arrow and the word 'Registration' are visible. The main content area is titled 'Enter PAN' and includes the instruction 'Please enter your 10 digit PAN number to register.' Below this, there is a text input field labeled 'PAN number' with the placeholder text 'Enter PAN number'. A red arrow points to the right side of this input field. Below the input field is a blue button labeled 'Proceed'.

STEP 7:

User to select any one of the below option for self on boarding. In case the user wants to register using branch token they will have to approach their base branch to get the token generated. The branch token will be sent to the users registered email / mobile no which will be valid for 48 hours.

The screenshot shows the 'Select a method to register for Internet Banking' screen. The header and navigation elements are consistent with the previous screen. The main title is 'Select a method to register for Internet Banking', followed by the instruction 'Do have your documents ready to refer and enter the details.' There are three selectable options, each with an icon and text: 'Via branch token' (with a key icon), 'Via aadhar card' (with an Aadhar card icon), and 'Via debit card' (with a debit card icon). Below these options is a link that says 'What is branch token ?' with a question mark icon. At the bottom, there is a blue button labeled 'Proceed'.

← Registration via branch token

1 - 2 - 3

Enter branch token

This is a unique key used for identifying a User. You must have received the Branch Token via SMS when you registered for Internet Banking Services or at the time of account opening.

Branch token

Proceed

STEP 8:

If the user is an existing NB user the existing login credentials will be auto populated else the user can set their own login ID. This change is permitted only once at the time of registration.

✓ - 2 - 3

Set your login ID/Nickname

Create a unique login ID/Nickname for your account

Preferred Login ID/Nickname

Username available.

Input must be 6-20 characters long. Contain only letters(A-Z), digits(0-9), and underscores(_). Cannot start or end with underscore(_), and cannot consist of digits only.

Proceed

STEP 9:

User to set the password.

✓ - ✓ - 3

Set your password

Create a strong password to ensure your account remains secure.

Password

Confirm Password

Password must be 8-20 characters long.

Include at least one uppercase letter, one lowercase letter, one number, and one special character (e.g., @, #, \$, etc.).

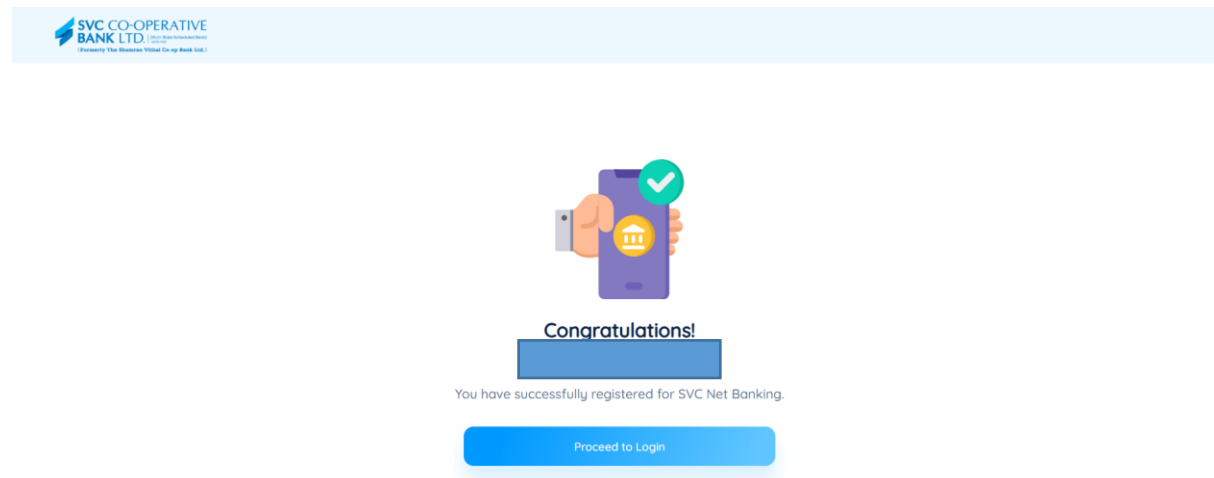
Avoid using all uppercase or all lowercase letters.

Password should not match your login ID, nickname, or includes your mobile number.

Proceed

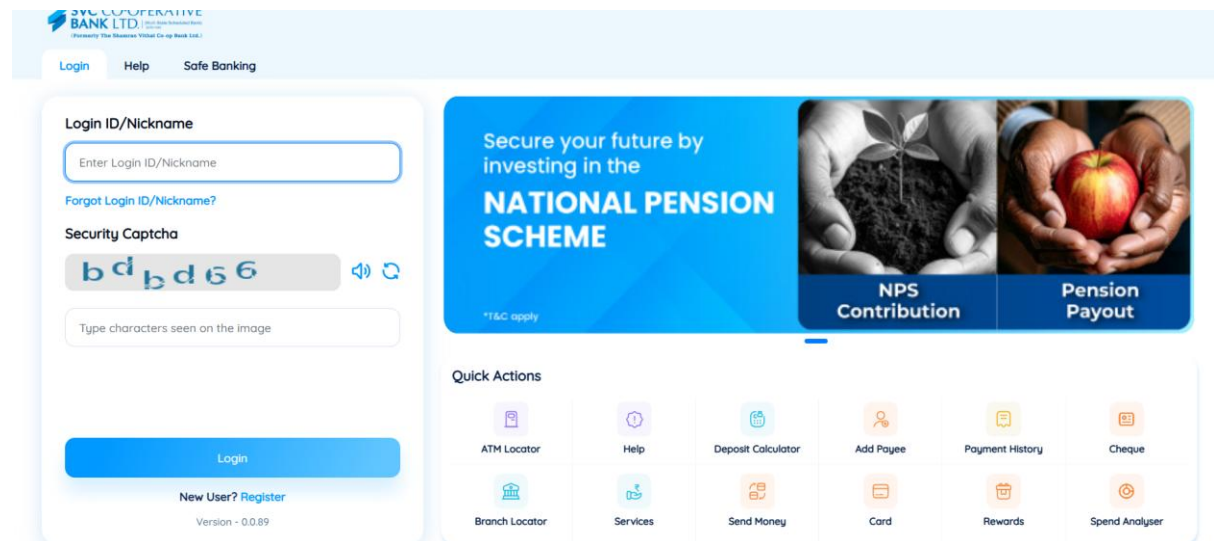
STEP 10:

The user is now registered for Net banking and can login using the credentials set at the time of registration.




STEP 11:

User to login using their credentials.



STEP 12:

User should accept the terms and conditions.



← Terms And Conditions

These terms and conditions ("Terms") form an Agreement between the User and SVC Co-operative Bank Ltd (hereafter referred to as 'SVC Bank') and shall regulate the provisions of the specified products & services provided by SVC Bank through Internet Banking.

In case of any inconsistency between these terms & conditions and other primary/ specified terms and conditions relating SVC Bank Internet Banking, these Terms & conditions shall prevail.

In this section, the following words and phrases have the meaning set opposite them unless the context indicates otherwise:

Definitions and Interpretations:

"Account" refers to the Customer's Savings and/or Current Account and/or Overdraft account(s) so designated by the Bank to be eligible account(s) for operations through the use of Internet Banking / Mobile Banking Application.

"Application" shall mean the Bank's Mobile Banking application which will be downloaded onto the mobile phone of the Customer through Play Store for Android Users and App Store for iOS Users.

"Bank" shall mean The SVC Co-operative Bank Ltd. or any successor or permitted assign of it.

"Bank user" shall mean user who is registered for Mobile Banking / Internet Banking in any capacity.

"CIF" shall mean Customer Identification Number which is a unique numeric / alphanumeric data which identifies a customer.

"Customer" shall mean an account holder of the Bank.


"Confidential Information" refers to information of the Customer, obtained by the Bank, for providing various Services through Mobile Banking / Internet Banking.

☒ I have read and accepted the terms & conditions

Proceed

STEP 13:

User to set security question. There are 5 sets of security question with 3 options in each, user has to select one question from each set to complete the process.



← Security Questions

Answer these 5 questions. This will be helpful for future password resets.

Set 1

What is your mother's first name?

Your Answer

Set 2

Which company was/is your first insurance service provider? (E.g. LIC, Bajaj)

Your Answer

Set 3

Which company is your TV/LCD/LED?

Your Answer

Set 4

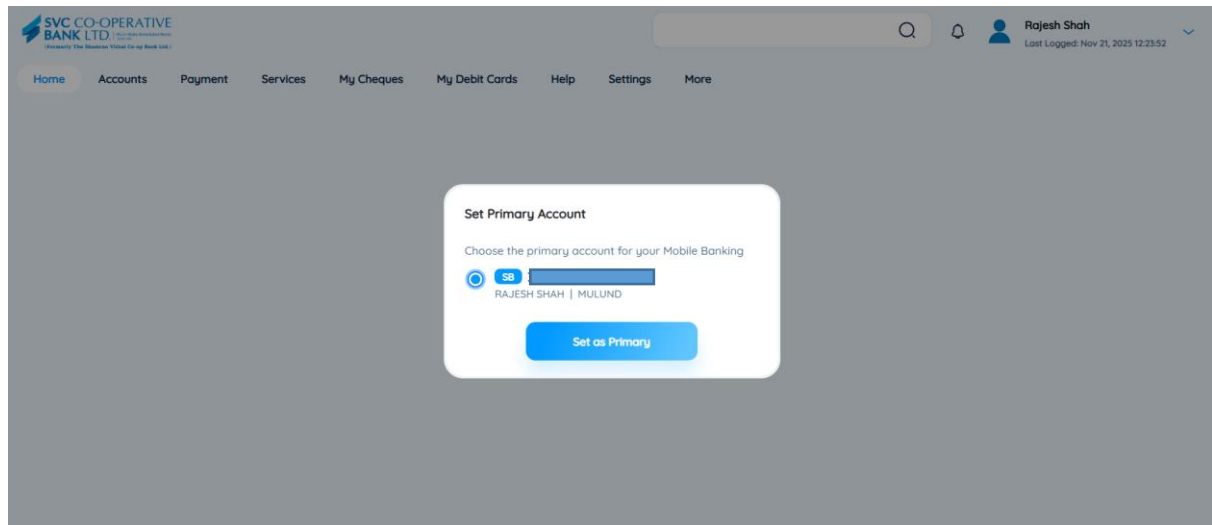
What is the pin code of your residential area? (E.g. 400085, 401107)

Your Answer

Proceed

STEP 14:

User can set their primary account from the list of account linked to their CIF ID's which will be displayed on the screen.



STEP 15:

User can now start using their Netbanking.

